



Position Title: Chief Technology Officer

Reports To: Chief Executive Officer

Location: Denver, CO

Connect for Health Colorado is the state-based health insurance marketplace and support network that allows individuals, families and small employers to compare and purchase health plans from companies including the major health plans in the state in a convenient way. We provide high quality customer assistance by phone and in person, as well as access to federal financial assistance to reduce the cost of health insurance. Our mission is to increase access, affordability, and choice for individuals and small employers purchasing health insurance in Colorado.

Position Summary:

The Chief Technology Officer (CTO) both leads the progress of the technology strategy and maintains the technology infrastructure necessary to support the exchange. The CTO directs and manages computing and information technology (IT) strategic plans, programs and schedules for customer-facing enrollment and eligibility systems, marketing and decision support tools, back-office data processing, hosting services, call center oversight, network communications, security and management information services to accomplish the goals and objectives of the exchange.

Position Responsibilities:

- Develop strategic plans and implement the technology objectives of the exchange to ensure the IT capabilities are responsive to the needs of the organization's strategy, objectives and customers.
- Lead the Technology Strategy Committee.
- Advise senior management, the board and other stakeholders on the strategic objectives and plans for the use of technology in support of organization goals and objectives, consolidating input from budget, legislative direction, vendors and customer advocacy groups against other.
- Prepare the enterprise objectives and budgets for the IT group.
- Facilitate development, design, and implementation of new applications and changes to existing computer systems and software packages.
- Identify emerging information technologies to be assimilated, integrated, and introduced within the company.
- Oversee ongoing improvements and the feasibility of system enhancements.
- Establish company infrastructure to support and guide individual divisions/departments/sites in IT efforts, including desktop support.
- Establish and implement short and long range departmental goals, objectives, policies, and operating procedures.
- Prepare documents to meet federal & state reporting and audit requirements and respond to information inquiries from federal & state sponsors.
- Review and approve major contracts for IT services and equipment.
- Accountable for the architecture, development, and operations of information technology systems that meet security compliance standards, which includes oversight

- for the vendors that supply these services.
- Accountable for the development, review, and certification of all back-up and disaster recovery procedures and plans.
- Accountable for ensuring the organization's IT assets and operations meets all relevant IT privacy and security requirements.
- Manage IT vendor relationships.
- Evaluate overall operations of computing and IT functions and recommend enhancements.
- Recruit, train, supervise and evaluate department staff.

Position Requirements:

- Bachelor's Degree required. Master's Degree in Information Technology or equivalent experience preferred
- Five or more years' senior technology management and lead experience
- Healthcare IT background preferred. Familiarity with health care systems and operations desired
- Breadth of experience working in organizations across a spectrum of life-cycle stages including: start-ups, established, steady-state organizations; and organizations in transition
- Strong management and analytical skills. Demonstrated experience with large-scale project management

Success Factors:

- Ability to define and implement robust, high-quality technology solutions that are uniformly accepted and utilized across the organization.
- Ability to effectively communicate with board members, senior executives, vendors and partners in a way that will drive tangible alignment of activities.
- Ability to cultivate structure in an unstructured environment.
- Ability to relate big picture strategies with actionable tactics.
- Ability to work within a very fast-paced, quickly evolving organization, manage multiple, complex priorities and respond effectively to change.
- Candidate must be a committed team player with exceptional interpersonal, problem solving and communication skills. Candidate must also have demonstrated success working with a wide range of stakeholders.

Work Environment:

- Typical office setting; the Connect for Health Colorado office is in the Cherry Creek area of Denver, near the intersection of Colorado Blvd. and Cherry Creek Drive North
- Work schedule will include some non-traditional hours, weekends and evening events.
- Travel throughout Colorado will occasionally be required, mostly day trips along the Front Range (mileage reimbursement available)

Compensation:

Connect for Health Colorado offers a competitive salary and benefits package. Using Connect for Health Colorado's annual benefits allowance, employees may elect from various benefit offerings and tailor a package to best suit their individual needs. Connect for Health Colorado employees are eligible to participate in the organization's 403(b) plan and are additionally provided with paid time off, short and long term disability and life insurance.

To Apply:

Please e-mail resume, cover letter, salary history, and three (3) references to hiring@c4hco.com. Please include position title in the subject line. No phone calls please.

Connect for Health Colorado is an equal opportunity employer (EOE). Connect for Health Colorado may, at its discretion, conduct a background check on any workforce member and/or require job candidates to successfully complete a background check as a condition of employment.
