



Position Title: Software Development Manager

Location: Denver, CO

Connect for Health Colorado is the state-based health insurance marketplace and support network that allows individuals, families and small employers to compare and purchase health plans from companies including the major health plans in the state in a convenient way. We provide high quality customer assistance by phone and in person, as well as access to federal financial assistance to reduce the cost of health insurance. Our mission is to increase access, affordability, and choice for individuals and small employers purchasing health insurance in Colorado.

Position Summary:

The Software Development Manager is responsible for ensuring that Connect for Health Colorado's product matches the evolving needs of the business. They must maintain a close working relationship with the vendors and work with them on the daily prioritization of deliverables and requirements. The individual must be closely in tune with business and various stakeholders to understand their needs and explore/suggest workable solutions for meeting that need.

Position Responsibilities:

- Work in conjunction with our vendors and state partners to manage the software development lifecycle, to ensure that software delivery meets our needs of functionality, and that timeliness and budget are met
- Represent the needs of the C4HCO organization by providing prioritization input to software development partners in sprint reviews, defect triage calls, and other forums
- Report out the progress of software development projects for the purposes of proving business oversight, supporting finance and others
- Provide input to the end-to-end software development lifecycle that assures a quality outcome i.e. validation of clear and concise business requirements, involvement of correct business representation
- Encourage continuous quality improvements through Root Cause and other Metric Analysis
- Ensure that C4HCO, Software Vendors and OIT/HCPF Testing Teams are clear on their roles and responsibilities and has up to date objectives.
- Communicate and maintain strong relationships with the impacted business, operational and technical teams throughout the delivery of projects
- Ensure deliverables are agreed to with external partners and that the end delivery meets specification, regulations and contractual obligations
- Develop workable solutions to business needs
- Defect Management to include prioritization against business needs
- Release Management with vendors to schedule, prioritize and communicate Releases.
- Maintain understanding of ACA healthcare exchange situation

- Managing our vendors in technical project delivery
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Position Requirements:

- Preferred bachelor degree in an IT, computer science or related field or equivalent years of experience.
 - Minimum 5 years' experience working as an IT professional
 - Minimum 1 years' experience taking a lead role in complex IT projects
 - Continued understanding of the healthcare exchange business as it continues to evolve
 - Solution-oriented, able to manage the tradeoffs between cost, quality and scope.
 - Strong communication, ability to listen and understand complex business scenarios, as well as to gain agreement on forward direction from competing interests
 - Strong technical understanding and ability to advise on and direct technology decisions
 - Prioritization and planning
 - Collaborative working skills
 - Excellent documentation and communication skills
 - Comfortable designing and documenting architecture. Including solution, technical, data and business architectures
 - Technical diagramming including Visio (or similar) skills and experience with any of the leading architecture documentation tools
 - Ability to effectively communicate with board members, senior executives, vendors and partners
 - Ability to cultivate structure in an unstructured environment
 - Ability to understand and develop big picture strategies and break them down into actionable tasks
 - Ability to work within a very fast-paced, quickly evolving organization, manage multiple, complex priorities and respond effectively to change
 - Candidate must be a committed team player with exceptional interpersonal, problem solving, and communication skills
 - Candidate must also have demonstrated success working with a wide range of stakeholders.
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Work Environment:

- Typical office setting; the Connect for Health Colorado office is in the Cherry Creek area of Denver, near the intersection of Colorado Blvd. and Cherry Creek Drive North
 - Full-time position, on-site during regular office hours
 - Work schedule will include some non-traditional hours, weekends and evenings.
 - Travel throughout Colorado will occasionally be required, mostly day trips along the Front Range
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Compensation:

Connect for Health Colorado offers a competitive salary and benefits package. Using Connect for Health Colorado's annual benefits allowance, employees may elect from various benefit offerings and tailor a package to best suit their individual needs. Connect for Health Colorado employees are eligible to participate in the organization's 403(b) plan and are additionally provided with paid time off, short and long term disability and life insurance.

To Apply:

Please e-mail resume, cover letter, salary history, and three (3) references to hiring@c4hco.com. Please include position title in the subject line. No phone calls please.

Connect for Health Colorado is an equal opportunity employer (EOE). Connect for Health Colorado may, at its discretion, conduct a background check on any workforce member

and/or require job candidates to successfully complete a background check as a condition of employment.
