



Position Title: Quality Implementation Manager

Reports To: Director of Product Development

Location: Denver, CO

Connect for Health Colorado is the state-based health insurance marketplace and support network that allows individuals, families and small employers to compare and purchase health plans from companies including the major health plans in the state in a convenient way. We provide high quality customer assistance by phone and in person, as well as access to federal financial assistance to reduce the cost of health insurance. Our mission is to increase access, affordability, and choice for individuals and small employers purchasing health insurance in Colorado.

Position Summary:

The QA Implementation Manager will be responsible ensuring quality software is delivered to production as well as overseeing the overall quality efforts of the organization. They will develop and manage best processes for reviewing design documentation, authoring test scripts and executing test scenarios for multiple products. Will work closely with Connect for Health Colorado's business stakeholders to identify issues and opportunities for improvement.

Position Responsibilities:

- Lead and participate in the quality improvement initiatives throughout the organization.
 - Achieve business objectives by providing strategic leadership and recommendations, preparing and completing project plans, identifying trends, determining system improvements, resolving problems, implementing change, and risk/issue/dependency management.
 - Coordinate cross-organizational testing teams and drive resolution of open items and issues.
 - Ownership of product after project implementation including; coordinating break-fix resolutions between technical teams, assisting in resolving any product issues, evaluation of success criteria, identification of best practices, lessons learned, and strategies for future releases and deployments.
 - Identify, implement and manage automated test tools.
 - Manage, update and monitor test scripts, end to end test scenarios and use acceptance criteria for existing product functionality.
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Position Requirements:

- Preferred bachelor's degree in an IT, computer science or related field or equivalent years of experience.
- Minimum 3 years of experience working as an IT professional.
- Experience implementing and managing automated test tools.
- Preferred experience with both Waterfall and Agile SDLC methodologies.
- Excellent communication and interpersonal skills.
- Ability to understand and develop big picture strategies and break them down into actionable tasks.
- Ability to work within a very fast-paced, quickly evolving organization, manage multiple, complex priorities and respond effectively to change.
- Candidate must also have demonstrated success working with a wide range of stakeholders.

Work Environment:

- Typical office setting; the Connect for Health Colorado office is near the intersection of Interstate 25 and 225, with easy access to major roads and public transportation including light rail.
- Work schedule may include some non-traditional hours, weekends and evenings
- Full time position
- On-site during office hours, typically 8am-5pm

Compensation:

Connect for Health Colorado offers a competitive salary and benefits package. Using Connect for Health Colorado's annual benefits allowance, employees may elect from various benefit offerings and tailor package to best suit their individual needs. Connect for Health Colorado employees are eligible to participate in the organization's 403(b) plan and are additionally provided with paid time off, short and long-term disability and life insurance.

To Apply:

Please e-mail resume, cover letter, salary history, and three (3) references to hiring@c4hco.com. Please include position title in the subject line. No phone calls please.

Connect for Health Colorado is an equal opportunity employer (EOE). Connect for Health Colorado may, at its discretion, conduct a background check on any workforce member and/or require job candidates to successfully complete a background check as a condition of employment.
