

***Board Meeting Minutes***  
**Connect for Health Colorado**  
***January 14, 2019***  
***8:30 AM – 11:30 AM***

**Board Members Present:** Claire Brockbank, Steve ErkenBrack (joined meeting at 9:45 am), Adela Flores-Brennan, Annie Lee, Lorez Meinhold, Sharon O’Hara and Nathan Wilkes

**Board Members Joining via Phone:** Mike Conway (joined meeting at 10:15 am), Tom Massey (left meeting after the executive session), Jay Norris and Marc Reece (left meeting at 11:00 am)

**Board Members Absent:** None

**Staff Present:** Brian Braun, Kelly Davies, Claudia Farnham-Wittner, Ian McMahon, Kevin Patterson, Carolyn Pickton, Ilana Rivera, Alan Schmitz, Lisa Sevier and Ezra Watland

Approximately 2 guests attended the meeting in-person and the conference line was available for people to join by phone.

**I. Call to Order**

- Board Chair Adela Flores-Brennan, called the meeting to order at 8:30 am and welcomed those in attendance, both in-person and on the phone.

**II. Executive Session**

Ms. Flores-Brennan entertained a motion to move into Executive Session to discuss matters concerning a personnel and/or contractual matter. A vote was called for and passed with unanimous approval.

The Executive Session is permitted pursuant to CRS §24-6-402(4)(e) & (c) and 24-6-402(4)(f).

The board returned from Executive Session at 10:05 am.

**III. Business Agenda**

- The minutes from the December Board meeting were voted on and approved.
- There were no changes to the agenda.
- Disclosure of conflicts of interest: None

**IV. Board Report**

Bylaws Updates

The Board reviewed each of the suggested amendments to the Bylaws and voted as follows:

**Amendment 1:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 2A:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 2B:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 3:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 4:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 4A:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 5:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 6:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 7:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 8:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 9:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 10:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 11 (Alternative 2):** Motioned, seconded and unanimously adopted by the Board.

**Amendment 12:** Motioned, seconded and unanimously adopted by the Board.

**Amendment 13:** Due to lack of a motion, this amendment did not move forward.

#### CEO Fiscal Year Goals

The CEO goals for fiscal year (FY) 2019 have been finalized.

#### V. **CEO Report**

##### OE6 Update

The next update to the new eligibility system (NES) will be released on the night of January 20<sup>th</sup> going into the morning of the 21<sup>st</sup>. During open enrollment, staff only released minor changes to the NES. Open enrollment ends on January 15<sup>th</sup> and staff will begin working on enhancements and bug fixes to improve the NES.

Among the service center updates, a 50% reduction in the abandonment rate during the higher volume days has been reported.

#### VI. **Finance & Operations**

##### Procurement

Staff requested approval to extend CGI hosting services for the remaining term of the CGI Master Service Agreement (MSA) ending on June 30, 2020. This extension will provide for better alignment of expiration dates with the other technology contracts.

Nathan Wilkes motioned to extend the contract for CGI hosting services for the remaining term of the CGI Master Service Agreement ending on June 30, 2020, allowing for options to reduce services during the period and with a total commitment under this extension not to exceed \$2,928,420.

Claire Brockbank seconded the motion.

Ms. Flores-Brennan called the motion to a vote. The motion was approved as follows:

**Yes:** Claire Brockbank, Steve ErkenBrack, Adela Flores-Brennan, Annie Lee, Lorez Meinhold, Jay Norris, Sharon O’Hara, Marc Reece and Nathan Wilkes.

**No:** None

**Abstain:** None

Staff requested approval to extend CGI technology maintenance & operations (M&O) services for the remaining term of the CGI Master Service Agreement (MSA) ending on June 30, 2020. This extension will provide the necessary maintenance and operation of the existing exchange infrastructure and assist with system transitioning in accordance with the technology roadmap. In addition, the extension provides a matching of the contract term with the recently approved extension of the hCentive vendor contract.

Mr. Wilkes motioned to extend the contract for CGI technology maintenance & operations services for the remaining term of the CGI Master Services Agreement ending on June 30, 2020, allowing for options to reduce services during the period and with a total commitment under this extension not to exceed \$8,653,000.

Annie Lee seconded the motion.

Ms. Flores-Brennan called for public comment. There was no public comment.

Ms. Flores-Brennan called the motion to a vote. The motion was approved as follows:

**Yes:** Claire Brockbank, Steve ErkenBrack, Adela Flores-Brennan, Annie Lee, Lorez Meinhold, Jay Norris, Sharon O’Hara, Marc Reece and Nathan Wilkes.

**No:** None

**Abstain:** None

#### Small Business Outreach Pilot

Connect for Health Colorado has introduced a small business outreach pilot, with a focus on smaller employers who have 10 or less employees. The organization views this as an opportunity to better serve the underserved small business community through the individual market.

A redesigned small business page has been added to the website; along with a version of the Quick Cost Plan Finder tool that is directly targeted to the business community.

#### **Action Items**

Staff to bring the small business outreach pilot concept to the Broker Advisory Group when it reconvenes.

**VII. Policy Committee**

Board Advisory Group

The Board Advisory Group will meet at the end of the month to discuss the policy agenda principles.

Policy Agenda

The draft policy agenda principles will be further reviewed and discussed at the Board Advisory Group on January 23<sup>rd</sup> and the Policy Committee meeting on January 28<sup>th</sup>.

**VIII. Public Comment**

None

Meeting adjourned at 11:22 am.

Respectfully submitted,

Claire Brockbank  
Secretary

**Next Meeting**

February 11, 2019 from 8:30 am – 12:00 pm